

# Dickens World

What are the Hazards?	Who may be harmed and how?	What are you doing already?	What Further Action is Necessary?	Action by Who?	Action by When?	Done
Large Groups of Visitors	Members of the public and team members may suffer injury due to collision, slipping or tripping in unfamiliar areas.	<p>Numbers Restricted by Fire Strategy</p> <p>All area monitored by trained team members for safety and comfort levels.</p> <p>Queues informed of wait times.</p> <p>Adaptable queuing systems in place.</p> <p>Good housekeeping is practiced throughout site.</p> <p>Queues consistently moving</p> <p>A restriction of one teacher per ten students.</p> <p>Teachers informed of the need to control students at all time.</p> <p>Incident reporting system in place and all team members aware of how to report.</p> <p>A minimum of three first aiders on site to assist with incidents.</p>	- None			

This assessment was conducted by Victoria Melhuish, General Manager – Visitor Services on 30<sup>th</sup> November 2010

Signed – Victoria Melhuish